



Problem IAP[®] Whitepaper

takes your

Problem Identification-Analysis-Prevention

ideas home...

Function

Problem IAP $^{\odot}$ is designed to visualise, appraise and communicate problems, to identificat them timely, solve them efficiently and to prevent that they will happen again in future. On the basis of a preassigned graphical structuring- and appraisal schema you can very easily gather and make up all of your relevant data.

Concerning the outstanding web graphics platform you can memorably communicate and trace all of your relevant problem descriptions and its correlations.

We offer substantial options for interaction available by the use of state of the art database technology:

- Searching
- Data Input and gathering, visualisation and formula evaluations
- Annotations
- · Comparison lists
- Snapshots and time series
- · Calendar functionality and e-mail notification
- Multilingualism support

Customer Benefit

Problems are events that was not planned. There is no bussiness activity without unforeseen events, but you may arm by timely identification ans well directed analysis for an efficiently solving and a sustainable prevention.

Using Problem IAP® you **achieve** the possibility of an excellent problem handling library including an instrument for die early identification, analysis and prevention.

At the same time using Problem IAP[®] you **achieve** a continuous problemmanagement, because every data become stored in an analysable manner and you can combine and compare them at any time.

By the graphical visualisation you get a really <u>quick overview</u> about complexity and details. And by the potentials of interactions every coherences become clearly cognizable and easy to communicate. The underlying object oriented schema ensures that your problem descriptions become consistent, <u>comparable</u> and <u>easy-to-handle</u>.

The possibilities of instant integration with the other modules of the tool called mem-topics® from memeticor® offers a unprecedented <u>consistence</u> of strategic targets, ideas, chances and risiks, business processes, technical documentation towards problem management and e-learning – the big picture of "soft-facts".

Win your headstart using Problem IAP®!

Technology

Problem IAP® is based on the tool mem-topics® from memeticor®, an universal web tool. The technology behind is the object-relational database Cache® from Intersystems®.

The graphics is based on the XML based international standard SVG (Scalable Vector Graphics).

All you need is a server running Windows (XP, 2000) or Unix (Linux, etc.) and a client running Microsoft[®] Internet Explorer[©] (version 6 or higher) and the free available Adobe[®] SVG Viewer (version 3.0 or higher).

You may use the instant integration to the other modules of the tools mem-topics[®] from memeticor[®], and you have easy but powerful possibilities of integration by the used architectur (SOAP, ODBC, Java, .NET, SAP, etc.).